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**BID DOCUMENT**

**FOR**

**SELECTION OF SERVICE PROVIDER FOR HIRING OF VEHICLE  
"On-Call Basis" FOR OFFICIAL USE OF MO SCHOOL ABHIYAN**

**MAY, 2023**

**MO SCHOOL ABHIYAN PARICHALANA SANGATHAN.  
A1 BLOCK 6<sup>TH</sup> FLOOR, TOSHALI BHAWAN, SATYA NAGAR,  
BHUBANESWAR-751007**

**Website: [Office@moschool.in](mailto:Office@moschool.in)**

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## TENDER NOTICE FOR HIRING OF VEHICLE

- In reference to the tender call notice no. 1522/MSA/23 dt. 08/05/23, Sealed Tenders are invited from the Govt. Registered Travel Agencies / Tour operators (within the jurisdiction of Bhubaneswar city) having valid GST registration Number for providing BS-IV or above type of Petrol vehicle Swift Dzire or similar category of vehicle /Innova(AC) / Bolero or similar category of vehicle including Driver on call basis, which shall confirm to the terms and conditions as per Annexure-I.
- The interested bidder(s) may download the tender documents from the website [www.moschool.in](http://www.moschool.in) and address to Mo School Abhiyan Parichalana Sangathan, A1 Block 6th Floor, Toshali Bhawan, Satya Nagar, Bhubaneswar-751007 ONLY by registered Post / Speed Post / Courier
- The sealed Tender must be accompanied with a Non-refundable amount of Rs.1000/- towards Tender document cost in shape of Bank Draft of the scheduled bank drawn in favour of the Mo School Abhiyan Parichalana Sangathan Bhubaneswar- payable at Bhubaneswar.
- Bid Security / Earnest Money Deposit (EMD): The intending bidder shall submit the EMD, amounting to 10000/-, in shape of Demand Draft / Fixed Deposit Receipt from any Scheduled Bank / Bank Guarantee from a Scheduled Bank situated within Odisha (in an acceptable Format at Annexure-IV) drawn in favour of Mo School Abhiyan Parichalana Sangathan, Bhubaneswar- payable at Bhubaneswar, at the time of signing of the contract, failing which the Bid will be out-rightly rejected. Failure to comply the terms & conditions of the contract shall constitute sufficient grounds for forfeiture of the Performance Security.
- The Demand Draft / Fixed Deposit Receipt / Performance Bank Guarantee shall be released after three months of expiry of the contract. No interest shall be paid on the Demand Draft / Fixed Deposit Receipt / Performance Bank Guarantee.
- The intending bidder(s) must quote the daily rate of hire Charges (excluding fuel cost and GST) in the general bid information specified in the Annexure-II B format.
- The Authority reserves the right to reject any or all Tender/Tenders at any time without assigning any reason thereof. The Tender received incomplete or after the scheduled date and time shall be rejected.
- BID validity:- The BID shall be valid for a period of 90 days from the date of opening of the BID.

The Tender paper completed in all respect should reach the undersigned on or before 29/05/23... by 05:00 pm and shall be opened on the same day at 05:30 pm in the conference hall of MSAPS, Bhubaneswar in the presence of the authorized representatives of the bidders, if any, who wish to be present on the spot at that time.



## Complete Address for submission of Tender:

MO SCHOOL ABHIYAN PARICHALANA SANGATHAN.  
A1 BLOCK 6TH FLOOR, TOSHALI BHAWAN, SATYA NAGAR, BHUBANESWAR-751007

### Annexure – I TERMS & CONDITIONS FOR HIRING OF VEHICLE ON CALL BASIS

The following terms and conditions must be fulfilled by the successful bidder for providing vehicles on call basis.

1. The hired vehicles, during period of contract, shall have all necessary valid MV documents such as : - valid Registration Certificate, Insurance Certificate, Fitness Certificate, valid Contract Carriage Permit, proof of up to date tax payment/Pollution Under Control Certificate etc. and Driving License of the driver available all the times. The Department/ Office hiring the vehicle shall not be responsible for any damage/ loss caused to hired vehicles or loss of life / injury made to any person or damage to any property on account of use of hired vehicle in any manner whatsoever. The hirer shall not be responsible for all such litigation.
2. The agency must have at least 10 Commercial cars/ Taxis in operation excluding own vehicle. The firm handling more vehicles shall be given added advantage. **The models shall not be older than 3 years.** The proof of ownership or lease holding should be produced along with the qualifying bid documents
3. The bidder shall have experience of supplying vehicles to Central/State Govt. organization / PSU for minimum one year.
4. For regular requirements one day in advance will be intimated from MSAPS in writing or Service provider received requisition slip by Hard copy or e-mail or WhatsApp or any other communication from the Office of MSAPS.
5. The hire charges to be paid on usage basis. Fuel will be supplied basing on actual consumption. But, all other expenditures of the vehicle like repair, replacement of spare parts, Lubricating oil of Engine, Gear Box & differential Coolant, Tyres & Tubes, Battery etc. will be borne by owner of the vehicle.
6. If the operator, during the agreement period, on any day fails to provide requisite number of Taxis of any category in accordance with the terms and conditions of the agreement, MSAPS would be free to engage such Taxis from any other source/Taxi Operator(s) in the market at the risk and cost of the operator. In such cases, the operator would be liable to pay the difference in the amount paid/payable by MSAPS for engagement of such Taxis from other source and the amount

which MSAPS could have paid to the operator if such Taxis were provided by him in accordance with the rates and terms and conditions of the agreement.

7. Payments would be made on the monthly basis. Relevant bills complete in all respect, with all documents as required for the previous month should be submitted for payments to be made.
8. It shall be the responsibility of the bidder to provide a good, well behaved driver and the salary of the driver shall be borne by the owner of the vehicle.
9. Lodging, boarding, transportation of driver shall be the contractor's responsibility.
10. Payment of any government Tax /Duty in respect of the hired vehicle will be the liability of the Agency.
11. The toll gate charge, parking charge, if any during the travel shall be borne by the agency and are to be paid by the driver at the point of charging. The charges incurred during each month will be reimbursed as per the actual amount paid on producing the original receipts along with the monthly bill.
12. In case of breakdown for reasons whatsoever, the replacement of a vehicle by the same or better model shall be provided by the owner of the vehicle with existing terms and conditions.
13. Hire charges and reimbursements towards cost of Petrol (as per actual) of selected bidder will be paid in every succeeding month, as possible as within fifteen days of the submission of bills by the service provider and no advance payment will be made.
14. If the services are found to be unsatisfactory, the client shall give one month notice and terminate the agreement.
15. In case the service provider intends to withdraw the services of his vehicle and terminate the agreement, it shall be mandatory upon him to grant one month notice before such withdrawal of service and termination of agreement.
16. If the bidder violates any of the terms of contract, MSAPS shall forfeit entire amount of Performance Security deposit.
17. The Driver of the vehicle must have a valid driving license for driving vehicle.
18. The comparative statement shall be prepared on the basis of Per Km. (long tour) or per hour price (local tour) quoted. The lowest bidder (s) has to agree to the other charges like lowest halting charge, night halt, extra Km. Rate etc. offered by other bidders in the tender.
19. The Vehicle must achieve fuel efficiency within the minimum average mileage in KMs per litre as indicated in Finance Department Office Memorandum no.30464 dated 06/09/2019.
20. Vehicles covering more than 200 kms in duty slip will be treated as long running duty. Vehicles covering upto 200 kms in duty slip shall be treated as local running.

21. The details mentioned in the General Bid Information (Annexure-II A) shall be furnished completely with supporting documents failing which Tender will be rejected without assigning any reason.
22. All the pages in the bid documents should be legible, filled in clearly and signed by the authorized person / representatives.

-sd-

**Member Secretary, MSAPS**



**ANNEXURE-11A GENERAL INFORMATION FOR HIRING VEHICLES (Technical BID)**

Name of the Organization	
Address of the organization with telephone no. & fax	
Email id of the Organization	
Name of authorized signatory	
Specimen signature of the authorized signatory	
Telephone number of authorized signatory	
Tender document cost of Rs.1000/- (Non-Refundable) submitted by the organization	(In shape of Demand Draft)
Registration Certificate of the Firm (Partnership Firm / Company)	(Attach self-attested copy of the Registration Certificate of the firm)
GST Registration	(Attach self-attested copy of GST Registration Certificate)
PAN	(Attach self-attested copy of PAN Card)
Turnover for last 3 Financial Years i.e. 2019-20, 2020-21 & 2021-22.	(Attach self-attested copies of Audited Profit & Loss Accounts and Balance Sheets of the last three financial years i.e. 2019-20, 2020-21 & 2021-22.
Proof of provision of vehicles to at least 1 (One) Govt./ Semi-Govt. Organizations / PSUs / Banks etc. during the last three financial years i.e. 2019-20 to 2021-22.	(Attach self-attested copies of Work Orders received from Government / Semi-Government / PSUs/ Banks etc. (At least one organization) during last three Financial Years i.e. 2019-20 to 2021-22)
Undertaking to provide good conditioned vehicles (not more than 3 years old BS IV/ VI compliance vehicle) along with all necessary documents required under traffic rule.	Attach the undertaking with signature & seal of the Organization
Undertaking through an Affidavit (on original Stamp Paper of Rs.20/-) that the firm has not been debarred/ blacklisted by any Govt. Organization / Semi Government Organization / PSUs	Attach the undertaking on a non-judicial stamp paper of Rs.20/- (Original Copy) with signature & seal of the organization

"Certified that the information submitted above is true to the best of my knowledge and belief."

Signature of the  
Quotationer/Tenderer

**ANNEXURE II B Financial BID**

Category of vehicles	Local Charges Per Hour	Charges for extra K.M.	Long run per K.M.	Detention charges per hour	Night Halt
Swift Dezire (petrol) /Zest(petrol) /Tigor (petrol) /Xcent (petrol)/Etios(petrol)/Indigo(petrol)					
Bolero					
Innova					

**Categories under which Taxis may be required.**

1. Category 'A': Hiring of Taxi for 'FULL DAY' local duties. Under this category, certain number of Taxis would be hired with drivers on daily basis for FULL DAY for the needs of MSAPS in local vicinity that may include area of tri-city i.e. Cuttack, Bhubaneswar, Khordha.
2. Category 'B': Hiring of Taxis for OUTSTATION. Taxis would be hired for travel to places Outstation. This may involve stay outside tri-city ranging from 1 to 7 days. Accommodation and meals of the drivers during outstation night stay will have to be borne/arranged by the Agency only.

*Note: The bidder would be bound to provide any number of vehicles under these categories both on normal working or any non -working day (Saturdays /Sundays/Central Govt. holidays, etc.) as per actual need of MSAPS.*



**ANNEXURE-III Service Provider Agreement**

1. This Agreement is made on this day of (Month)(Year) between the "Principal" Name of the Office, address ( which expression shall unless be excluded by or repugnant to the context be deemed to include its successors and assigns) and "Service Provider"- Name , having its registered office (detailed address) herein after called "agency" which expression shall unless excluded by or repugnant to the context be deemed to include its successors and assigns; herein after described as 2<sup>rd</sup> Party\_

2. Whereas the Principal is desirous of engaging the Agency to provide vehicles on On-call Hiring Basis and the Agency is agreed to provide the vehicle as its service provider with the terms and condition mentioned hereinafter.

2.1 Whereas the Agency is the owner of a make and model of motor vehicle of the following description:

- Registration Number
- Model Number
- Engine number
- Colour
- YearofManufacture
- Chassis number

2.2 Whereas the Service Provider having PAN No and GST No \_\_\_\_\_ which are valid on this date.

**3. The Service Provider Obligations:**

3.1 Service provider agrees terms and conditions of the contract and shall ensure full compliance to them.

3.2 Agency agrees to provide quality services as per Service Level Agreements mentioned in the contract.

3.3 Agency to ensure that vehicle deployed shall arrive at designated location on time. In an event of delay in arrival beyond 15 minutes, user shall have right to hire other taxi services (which may or may not be of similar hired car category). The fare charges shall be charged to service provider.

3.4 Agency to ensure that all maintenance work related to assigned vehicle shall be carried out in off duty hours.

3.5 In the event of break-down, servicing & repairs of the assigned vehicle, the service provider at his own cost shall make alternate arrangement by providing similar or higher class of vehicle(s) for which agreement is entered into. Failure to do so will evoke penalty or possible termination of contract. In case of vehicles supplied by the agency goes out of order en-route, the party shall take immediate steps to make the vehicle road worthy immediately or replace the vehicle by supplying another vehicle to the spot at his own cost. In case the agency fails to comply with the above, the organisation shall hire vehicles from local market and the entire payment made to the 3<sup>rd</sup> party shall be recovered from the Agency.

3.6 The Agency shall not be allowed to sub-let the Contract.

3.7 The Agency shall only provide vehicles which have the comprehensive insurance.

3.8 Police verifications for deployed driver shall be ensured by the Agency

3.9 Agency shall update the log book at least once in every 72 hours. Failure to do so shall be penalized as per this contract. At the time of termination of contract, the service provider shall hand over the log book(s) to the Principal.

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## VEHICLES:

**3.10** The vehicle should have commercial license. The vehicle should not be more than three (03) years old from the date of the Service request.

**3.11** The Agency will deploy the vehicle, which is well maintained, cleaned thoroughly both internally and externally. Vehicle shall be equipped with medical kit. The vehicle should have a mobile charger and ambient freshener.

**3.12** The Agency shall ensure that all electrical connections including lights(both brake and front), horn, turn indicators, and other vehicle systems shall be periodically checked and maintained by Service Provider to avoid any inconvenience to user department.

**3.13** Agency shall ensure that the vehicle should be parked at the place as advised by the Principal and should be available, when not in duty. If the vehicle needs to be away for some reasons like refuelling, petty repairing etc. it should be with the knowledge of the Controlling Officer of the Principal. Moving away without the knowledge of the Controlling Officer of the Principal will be considered as non-available and will be liable for penalty.

### Driver deployed:

The Agency shall be responsible for the acts and deeds of drivers of the vehicles that include following:

**3.14** Drivers that possess a valid commercial driving license shall be deployed by the agency.

**3.15** Driver should be properly dressed in neat and clean attire, if required driver should wear uniform of specific colour as per requirement of the Principal. The Agency shall provide at his own cost proper uniform and badges as per STATE MOTOR VEHICLES RULES (amended up to date) and photo identity cards to the drivers.

**3.16** The driver of the vehicle deployed for user department duties will maintain polite & courteous behaviour towards department users as well as to other departmental staff.

**3.17** Following may be construed as "Misbehaviour" and shall attract penalties as per provisions of the contract. Repeated instances may result in termination of services

### i. Denial of duty during contract period, or during hours as noticed by user Departments:

#### ii. Use of abusive language;

**3.18** The driver in no case shall report to duty in an inebriated state or consume alcohol while on duty. In such an event user Department shall have full rights to terminate the contract with immediate effect.

**3.19** Driver must be provided a working mobile phone and contact number be provided to user Department.

**3.20** The driver shall be reachable at all times during duty hours.

**3.21** Gossiping with the guests and using mobile phone during driving is not allowed. In case of urgency, driver should park the vehicle with permission from the user and talk in the mobile to the minimum duration.

**3.22** As soon as the driver is advised to attend any guest by the administration, the driver should call /SMS the guest giving his mobile and vehicle details, Charges of calls /SMS will be on agency's account.



**Statutory Rules compliance & Taxes:**

**3.25**The hiring charges do not include fuel cost(petrol) which is to be paid separately basing on actual consumption and lubricants as per existing Government norms. All the expenditure of the vehicle towards repair maintenance, replacement of spare parts, lubricating oil of engine, Gear Box & differential coolant, Tyres & Tubes, Battery etc. and salary of the driver, payment of insurance/Road tax etc required for operation of vehicle in a state will be borne by the Agency.

**3.26**The Agency shall take comprehensive insurance cover with third party unlimited liability risk of the vehicles detailed for the user Department requirement. User shall not be liable for any damages whatsoever to public property and for any third person due to any accident arising out of and in the course of deployment of service provider's vehicle.

**3.27**The Agency shall be solely responsible for any claims by any third party and for employees of user Department travelling in the vehicle for any injuries caused by the driver of the vehicle whether by accident or otherwise.

**3.28**The user department will in no way be responsible for violation of traffic rules and /or infringement of any other law for the time being in force, either by the driver of the vehicle or by the service provider. The driver as well as Agency shall comply with relevant rules and regulations of Motor Vehicles Act and Rules applicable at present or in future during the tenure of the contract and as may be enforced from time to time for which user departments would not be held liable/responsible in any manner what so ever, Onus of compliance of all the applicable Laws/Acts/Rules including those under Motor Vehicle Acts/Rules shall rest with the Agency only and user/user departments will not be liable in any manner.

**3.29**The Agency shall be responsible for ensuring compliance with the provisions related to Labour Law and especially Minimum Wages Act, Payment of Wages Act, PF, ESI Act, Payment of Bonus Act, Contract Labour {R&A} Act, Workmen Compensation Act etc, as applicable from time to time. The employees of the Agency shall not be deemed to be employees of the user department and hence the compliance of the applicable acts laws will be the sole responsibility of the Agency.

**3.30** The Agency shall be personally responsible for any theft, misconduct and for disobedience on part of drivers so provided by him.

**3.31** During the contract period, if the vehicle is seized or detained or requisitioned by Police/Motor Vehicle Authority or any other authorities for whatsoever reasons that will be at the service provider's risk. Also, alternate vehicle of similar or higher category will be provided by Agency without any extra charges.

**3.32** The vehicles deployed for duty for the user department shall at no point of time carry any person other than personnel authorized by user department.

**3.33** The Agency has to ensure the safety of passenger by avoiding negligent driving by their drivers such as over speeding, rash driving, and driving vehicle without brakes/defective brakes.

**3.34** The mileage count will start from the location of pickup and no extra kilometres from the garage to the pickup point will be provided. The mileage count will also terminate at the dropping point and not up to the garage.

**3.35** It shall be the duty of the operator / driver to ensure that each taxi deployed for MSAPS always has sufficient quantum of fuel available and in addition driver should have enough money at his disposal to purchase additional fuel if required during the course of journey. MSAPS will not make any arrangement for providing fuel for such Taxis or advance money for such purposes (including for outstation journeys)



**5. The obligations of Principal:**

5.1 Principal shall make the payment towards hiring charges of the vehicle at the end of every month by credit into the bank account of the Agency through ECS/RTGS within 15 days from the date of receipt of bills complete in all respect. User department shall pay the vendor all amounts on an invoice that are not the subject of a bonafide dispute within 15 days after department's receipt of a valid invoice that complies in all material respects in terms of this Agreement;

5.2 The payment shall be subject to any deductions such as penalties, statutory deduction etc.

5.3 Principal shall accept the log book entries updated by Driver. Failure to take action on log book entries updated by Driver shall result in auto acceptance of reading provided by service provider.

5.4 The Principal shall be responsible for costs relating to fuel, toll gate charges, parking charges and oil topping up between services and other statutory levies, if any, paid during the journey would be billed on actual and shall be paid by Principal.

5.5 All distances shall be calculated from the reporting point. No payment shall be made for journey from garage to reporting point.

**6. Terminations:**

6.1 The Principal shall have the right to terminate this Agreement, upon it giving 1(One) month notice in writing.

6.2 The Agency shall have the option to terminate this Agreement upon giving 1(One) month notice in writing and upon refund of any rental fees paid in advance, over and above the notice period.

6.3 Final payment after termination of the contract shall be released on submission of the log books) of the vehicle, car pass and pass/id card issued to the driver, if any.

**7. Force majeure**

Neither party to this Agreement shall be liable for failure to perform any of its obligations hereunder if prevented from doing so by reason of force majeure.

**8. Entire agreement**

This Agreement together with the schedules and annexes hereto constitutes the entire agreement and understanding between the Parties and supersedes all previous agreements, understandings and/or representations between the Parties.

**9. Waiver of remedies**

No forbearance, delay of indulgence by either Party in enforcing the provisions of this Agreement shall prejudice or restrict the rights of either Party nor shall any waiver of its rights operate as a waiver of any subsequent breach and no right, power or remedy herein conferred upon or reserved for the Party is exclusive of any other, power or remedy available to the Party and each such right, power or remedy shall be cumulative.

**10 Assignment & change in ownership / management:**

10.1 The Agency shall not assign or transfer its obligations and or rights under this Agreement to any third party, whether an associated entity or not, whether in whole or in part without the prior written consent of the Principal.

10.2 The Agency shall immediately notify Principal of any change of ownership or management of the Agency's business.

11 **Headings:**

The headings to the clauses of this Agreement are for the ease of reference only and shall not affect the interpretation or construction of the Agreement.

**Resolution of disputes:**

MSAPS and the selected agency will make every effort to resolve amicably by direct negotiation, any disagreement or dispute arising between them under or in connection with the work assigned. In case of their failure to resolve, the matter will be referred to the concerned authority of MSAPS whose decision will be final and binding on both the parties. The arbitration proceeding if any shall be held in Bhubaneswar.

**13. Applicability of laws:**

The Agreement shall be governed by the Indian Laws for the time being in force.

All legal disputes are subject to the jurisdiction of Bhubaneswar courts / High Court of Odisha only.

(AUTHORISED SIGNATORY)  
Principal

WITNESS:

- 1.
- 2.

**FOR AND ON BEHALF OF Service Provider/Agency**

(AUTHORISED SIGNATORY)

WITNESS:

- 1.
- 2.

In the

presence of

Name:

Address:

Signature:

**PERFORMANCE BANK GUARANTEE FORMAT**

To

**The State Project Director, OSEPA & Member Secretary,**

**Mo School Abhiyan Parichalana Sangathan**

WHEREAS..... (Name and address of the supplier) (hereinafter called "the supplier") has undertaken, in pursuance of contract no..... dated ..... to Provide Vehicles on on-call hiring basis to MSAPS, Bhubaneswar (herein after called "the contract").

AND WHEREAS it has been stipulated by MSAPS in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee.

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of ..... (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This performance bank guarantee shall be valid until the ..... day of ....., 20\_\_\_\_\_



our \_\_\_\_\_ branch at \_\_\_\_\_, Bhubaneswar, Odisha (Name & Address of the Bhubaneswar branch) is liable to pay the guaranteed amount depending on the filing of claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our \_\_\_\_\_ Bhubaneswar branch a written claim or demand and received by us at our \_\_\_\_\_ Bhubaneswar branch on or before Dt.....otherwise bank shall be discharged of all liabilities under this guarantee thereafter.

**(Signature of the authorized officer of the Bank)**

.....

**Name and designation of the officer**

.....

**Seal, name & address of the Bank**

